

Symphon·Ξ

EMS — Creating an Installer Account

Version:2026.01.01

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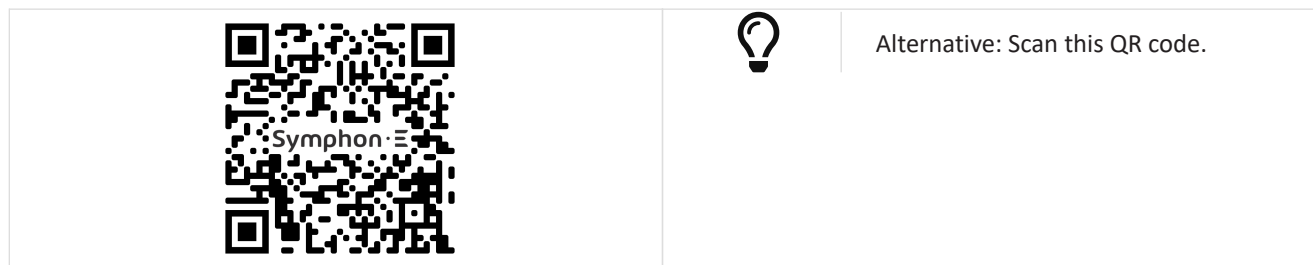
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1. Creating an Installer Account

You can easily create an installer account for FENECON Online Monitoring yourself. To do this, please follow the steps below:

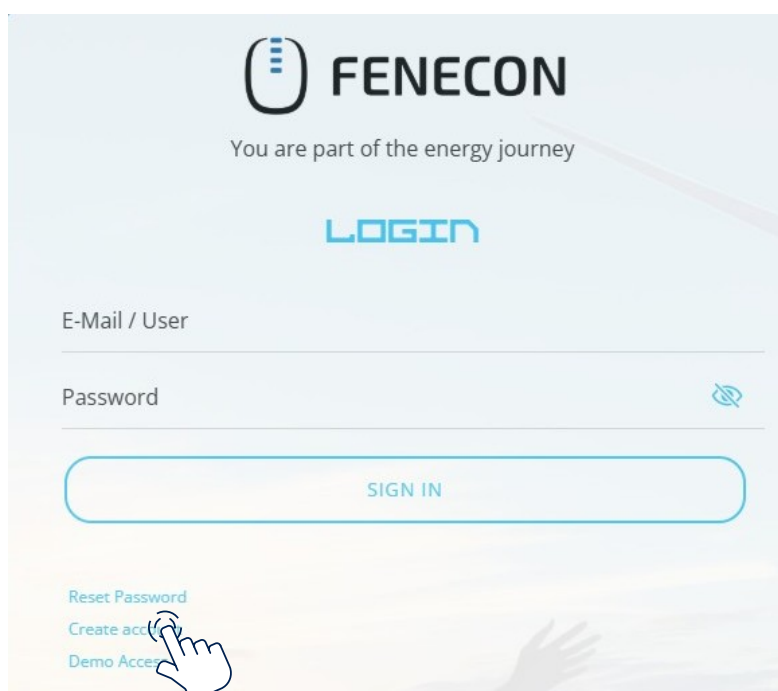
Step 1:

FEMS Login button on the Heckert Solar website (<https://fenecon.de/>). Click on the *FEMS Login* button in the top right-hand corner of the page.



Step 2:

In the login window of the FENECON Online Monitoring (<https://portal.fenecon.de/login>), click on *Create account*.



2. Contact us

Step 3:

Enter all the required data under *INSTALLER*.

Create account×

INSTALLERUSER

Company name *

First name *

Last name *

Street *

Postal code *

City *

Country *

Phone number *

Step 4:

Check all entries, confirm the entry in the installer directory in addition to the privacy policy and the terms and conditions and then click on [arrow right from bracket] *CREATE*.

Step 5:

Log in to FENECON Online Monitoring with the e-mail and password you specified during the registration process.

2. Contact us

For support, please contact:

Symphon-E Service

Service phone: +49 (0) 371 45 85 68 - 100

E-mail service: symphon-e@heckert-solar.com