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FEMS App Time-of-Use Tariff (LUOX Energy)

Version:2025.10.1

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1. FEMS App Time-of-Use Tariff (LUOX Energy) — Description

Sehr geehrte Kundin, sehr geehrter Kunde,

vielen Dank, dass Sie sich für die »FEMS App Time-of-Use Tariff« entschieden haben.

In der folgenden Anleitung wird beschrieben, wie Sie die FEMS App Time-of-Use Tariff in Verbindung mit LUOX Energy installieren und konfigurieren.

Gerne können Sie uns Ihre Anregungen mitteilen, damit wir die Qualität unserer Produkte noch weiter verbessern können.

1. FEMS App Time-of-Use Tariff (LUOX Energy) — Description

The FEMS App Time-of-Use Tariff (LUOX Energy) enables the use of the FEMS App Time-of-Use Tariff in conjunction with the provider LUOX Energy.

1.1. Compatibility:

Country \ System	Symphon-E
Germany	

2. Installing the app

When you ordered the "FEMS App Time-of-Use Tariff (LUOX Energy)", you received a 16-digit license key. You can use this license key to redeem the app independently in the EMS App Center.

Find instructions on how to proceed [here](#).

The app is configured during installation.

2.1. Configuration

- 1. The following window is displayed during installation, in which you can also set the *Maximum grid withdrawal by storage loading*:

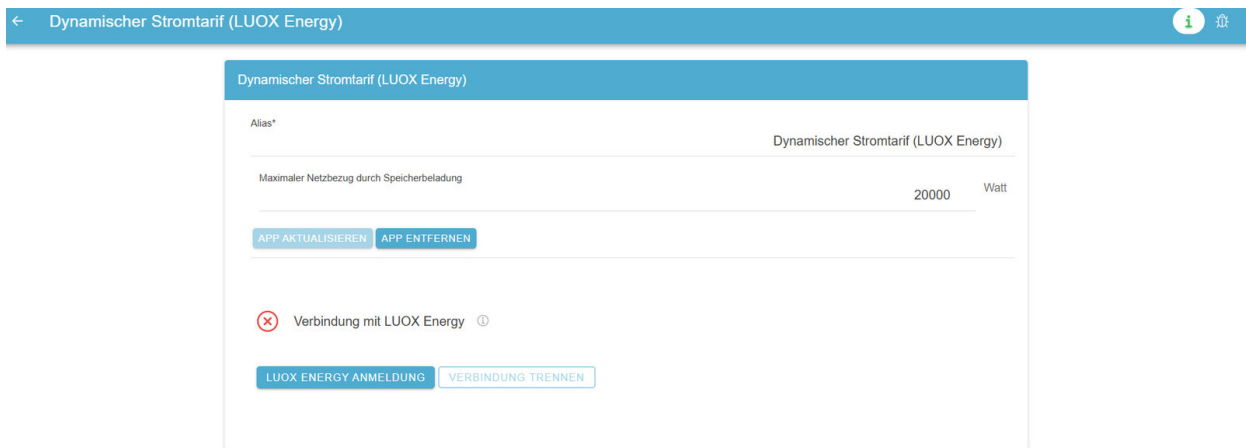


Figure 1. Configuration of the app

2. Immediately after installation, there is **still no connection** to LUOX Energy.
3. Click on *LUOX ENERGY REGISTRATION*. You will be redirected to the following website:

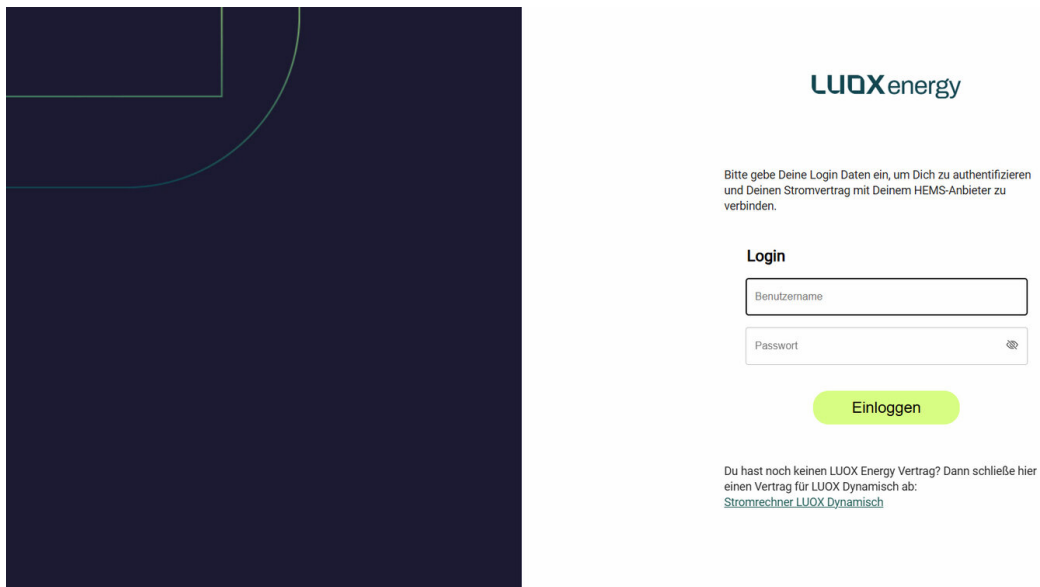


Figure 2. OAuth login at LUOX Energy

4. After logging in to LUOX Energy, the connection is established:

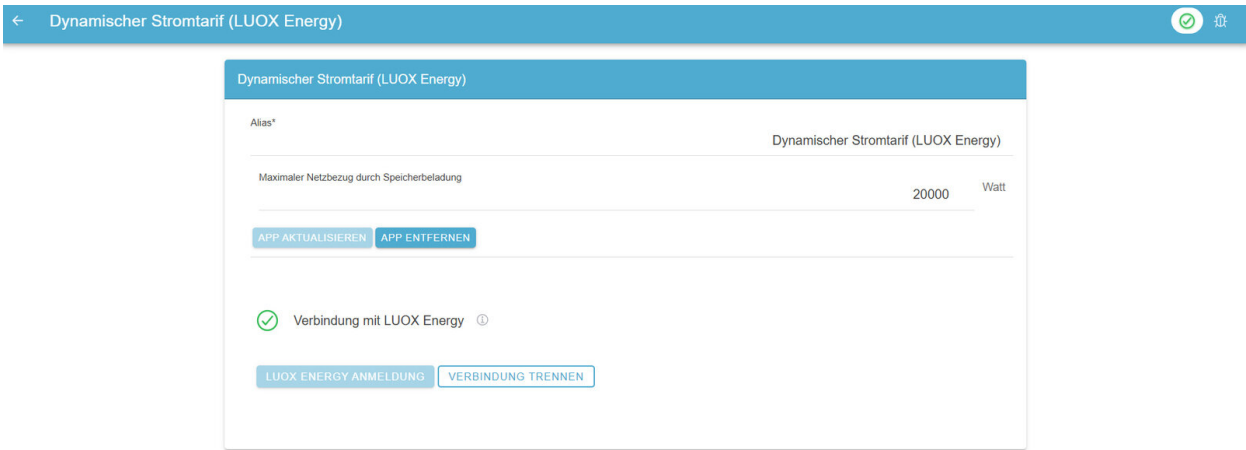


Figure 3. Connection to LUOX Energy established

5. The following flat widget is now displayed in your FEMS Online Monitoring:



Figure 4. Time-of-Use Tariff/LUOX Flat Widget

6. Click on the flat widget to open the expanded view:

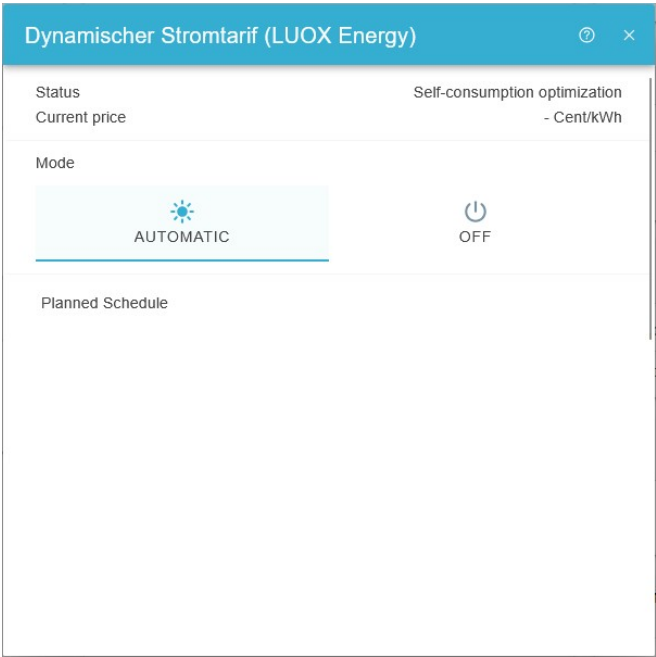


Figure 5. Time-of-Use Tariff/LUOX-Widget — Advanced

7. This completes the configuration.

3. Contact

3. Contact

For support, please contact:

Symphon-E Service

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